

## WASHINGTON, DC 20510

February 27, 2025

Mr. Leland C. Dudek Acting Commissioner U.S. Social Security Administration 6401 Security Blvd Baltimore, MD 21235

Cc: Elon Musk, Department of Government Efficiency & Acting Administrator Stephen Ehikian, U.S. General Services Administration

Dear Acting Commissioner Dudek:

We write to understand the Department of Government Efficiency's (DOGE) plans to relocate Social Security Administration (SSA) offices in Las Vegas, Nevada, as well as to request information on the impact of these actions on accessibility to SSA services for beneficiaries.

On February 24, 2025, DOGE announced on its website that it would terminate the lease of an SSA office in Las Vegas and move the office into a federal space. DOGE has not provided Congress or residents of Southern Nevada any information on which Las Vegas office will be relocated, when it will move, or rationale for the relocation. Recently, Nevadans have called our Las Vegas and Reno offices to describe issues they have had with SSA field offices, including long wait times to make appointments, delayed application processing times, and difficulty reaching adjudicators by phone. Amid the shuttering of a number of SSA departments and consolidation of SSA operations, despite increasing beneficiary dissatisfaction, the decision to relocate any SSA office in Nevada's largest metropolitan area with little to no transparency raises serious concerns about how Nevadans' access to SSA services will be impacted by the move.

Having multiple SSA offices across the region ensures that our constituents have robust access to in-person assistance for the nation's primary income support programs, and this is especially important for groups like the elderly and individuals with disabilities. If not handled correctly, the closure or relocation of a Las Vegas office could result in longer travel times, worsening backlogs, and additional delays in beneficiaries receiving assistance and benefits. It could also have an impact on staffing shortages that have plagued the SSA.

With these concerns in mind, we respectfully request that SSA provide answers to the following questions by March 13:

- 1. Which office will be moved and where will the new facility be located?
- 2. Which federal building in Southern Nevada has the capacity to hold the relocated facility?
- 3. Will the office be downsized to account for any differences in building capacity?

- 4. When will this relocation occur and will there be a continuation of current services throughout the relocation?
- 5. The DOGE website claims that \$16,406 will be saved by this relocation. What is the source of that number? Does it include the costs involved in facilitating a relocation? Does the number include any cost savings from reduction in services?
- 6. Will there be any change to appointment capacity during or after the relocation?
- 7. What are the terms of the current lease and what is the status of the new lease agreement?
- 8. What plans does SSA have to notify our constituents about the relocation?

We appreciate your consideration and look forward to your response.

Sincerely,

Catherine Cortez Masto

United States Senator

Jacky Rosen

**United States Senator**